

Operational Transformation to Realize Value

Gene Likins – VMware

March 2016

Text to 22333 the word “Reston”





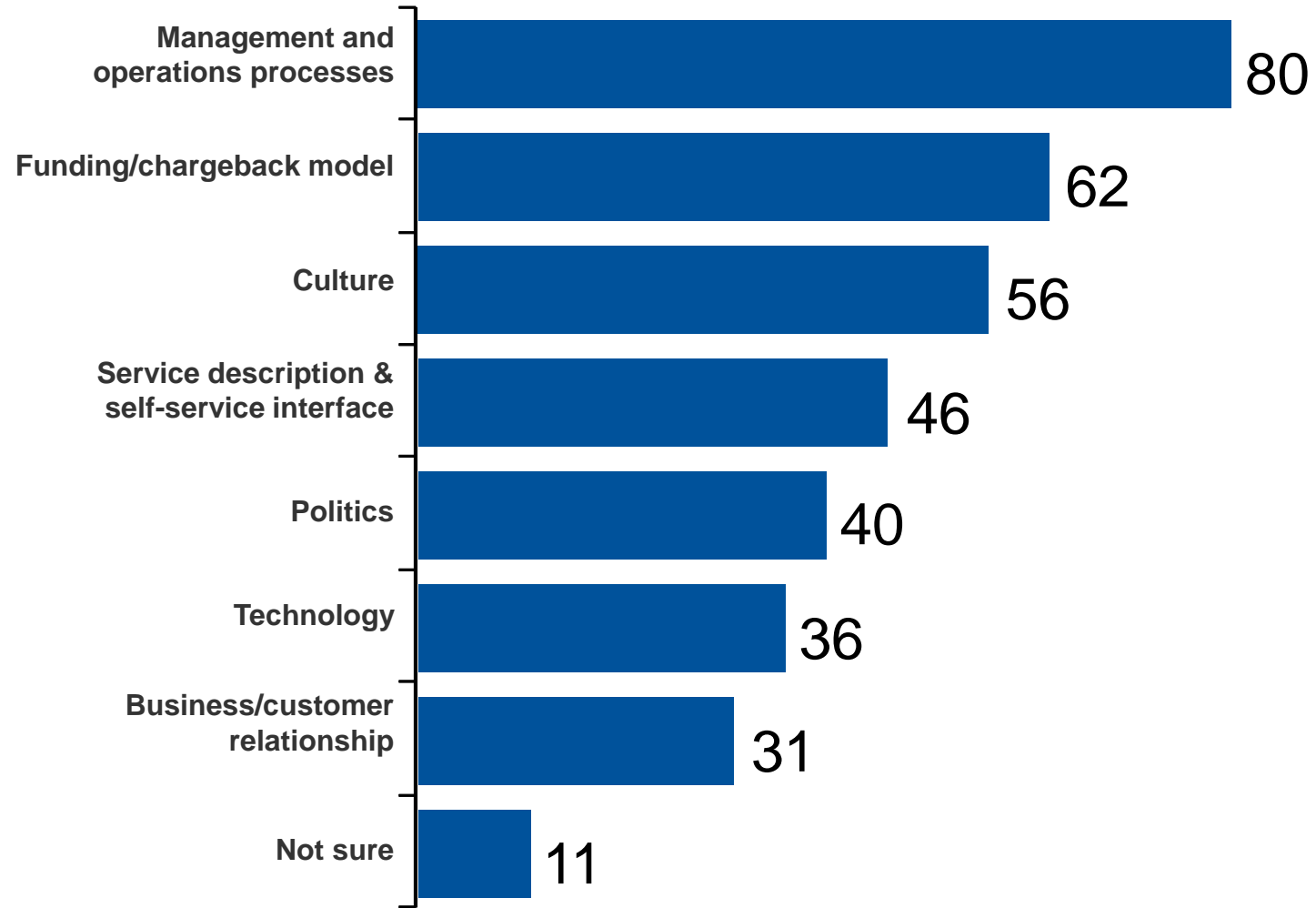
The Evolution of VMware, Cloud and Accelerate/OTS



How IT must be service oriented....



Challenges to IT Transformation involve people more than technology



Gartner Data Center Conference Poll



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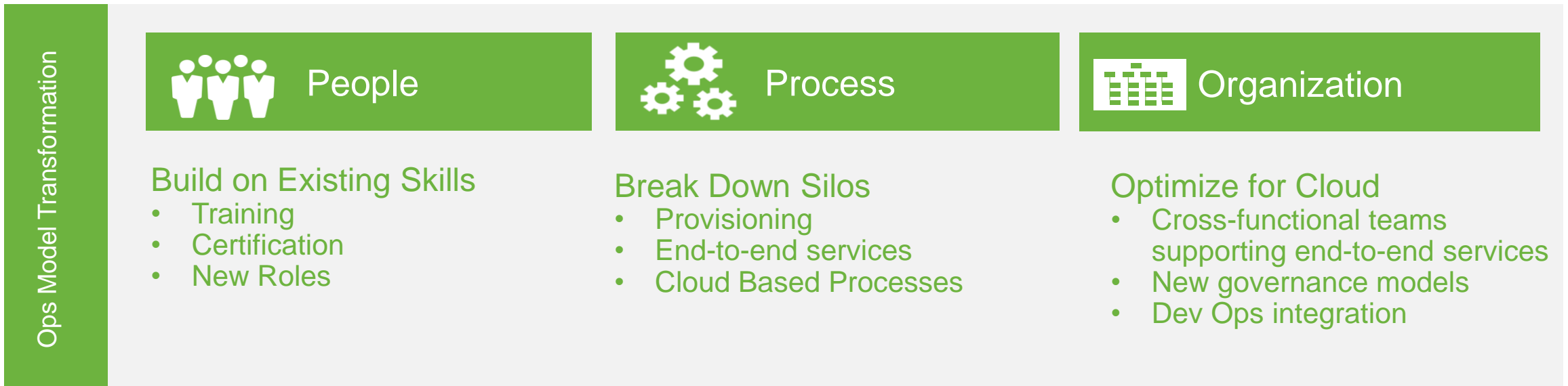
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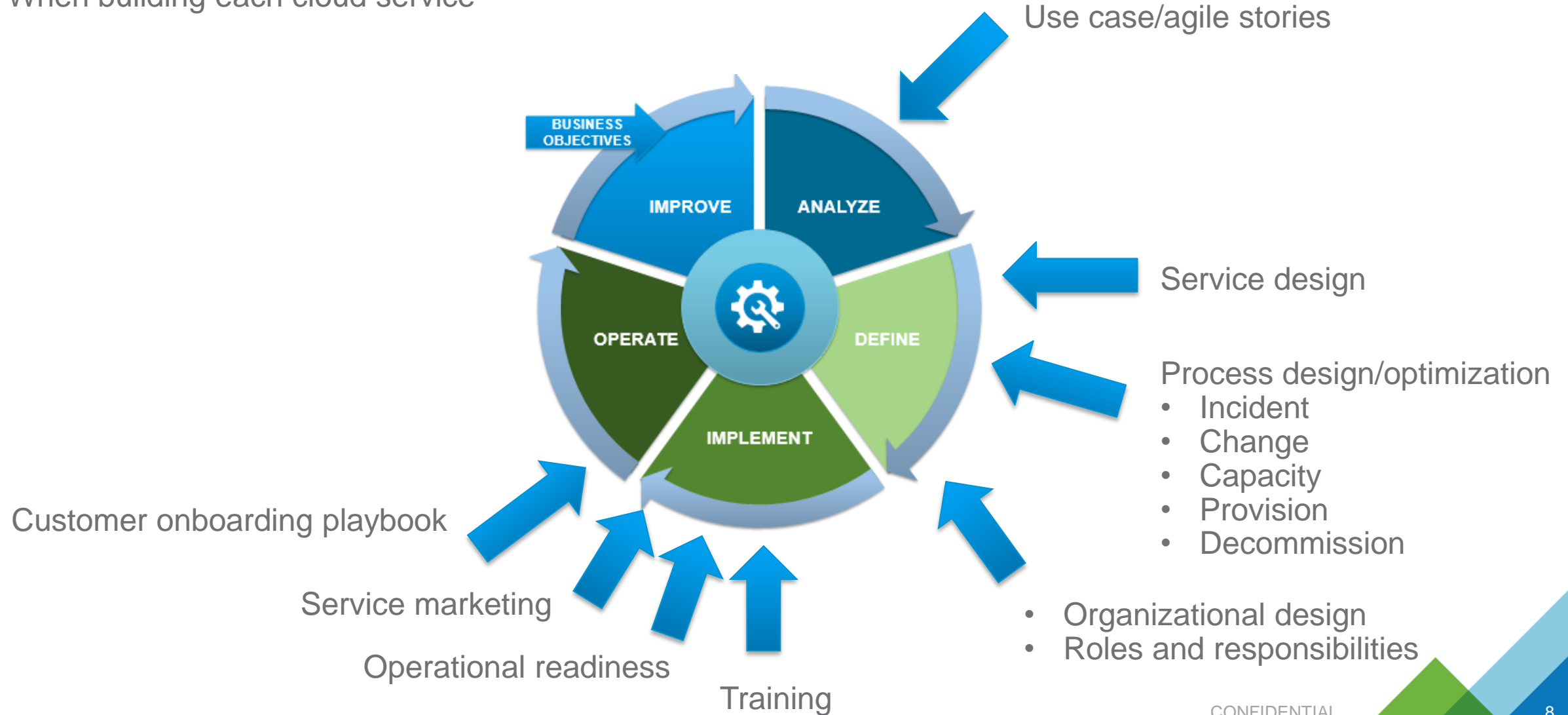


CIO Paradox Requires More than Technology



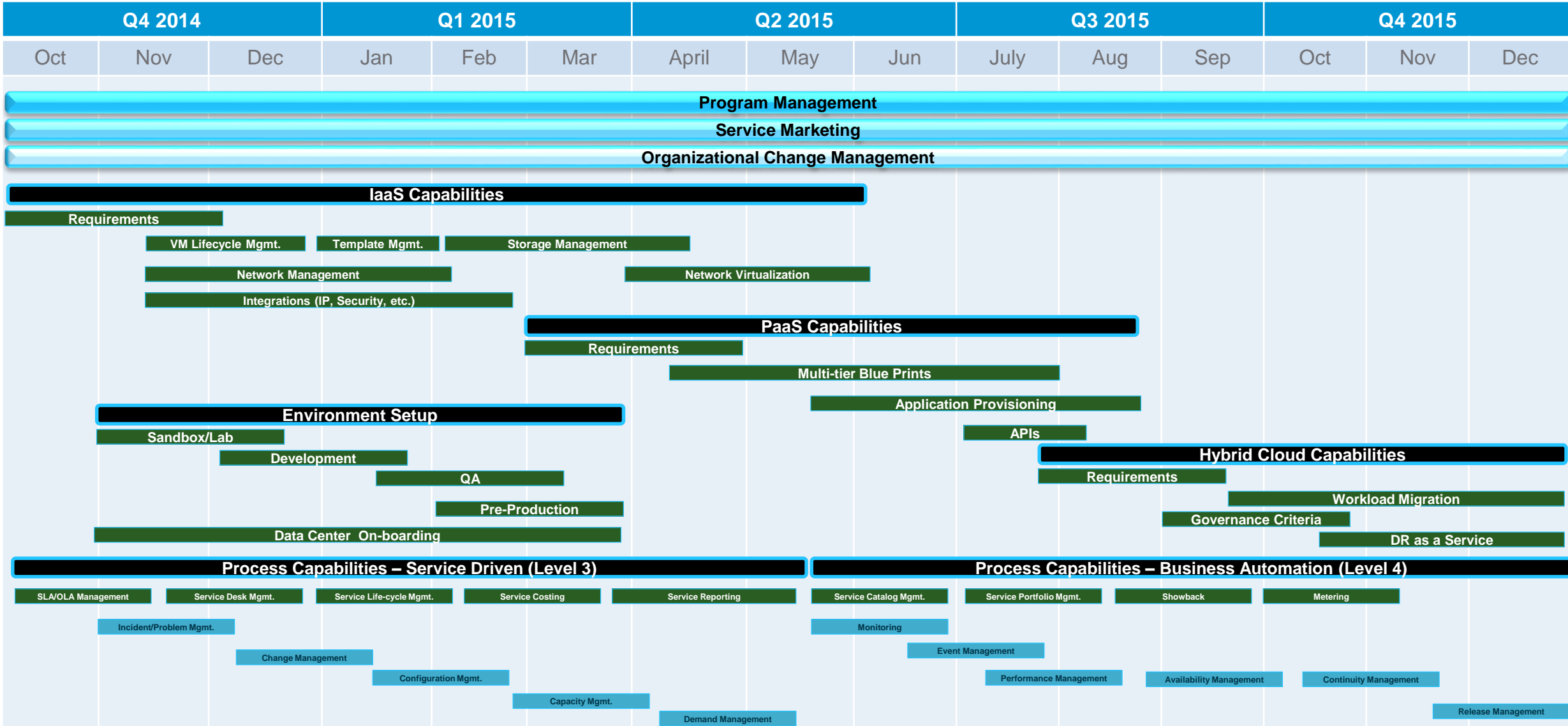
Key Activities That Customers Skip

When building each cloud service



ITaaS Roadmap

ITaaS	Program Workstream
ITaaS	Project Workstream

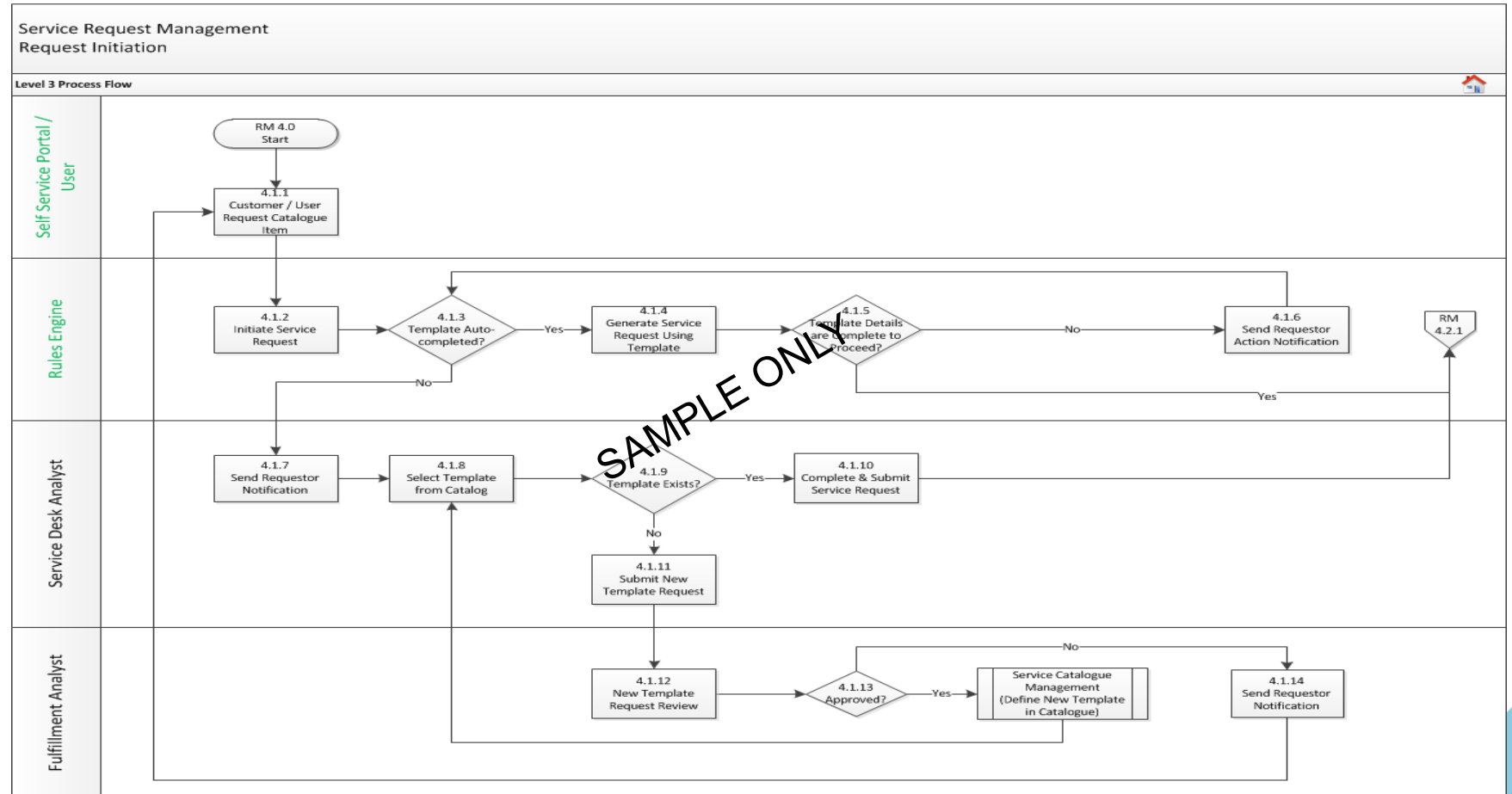


Level 3 Process Flow Example

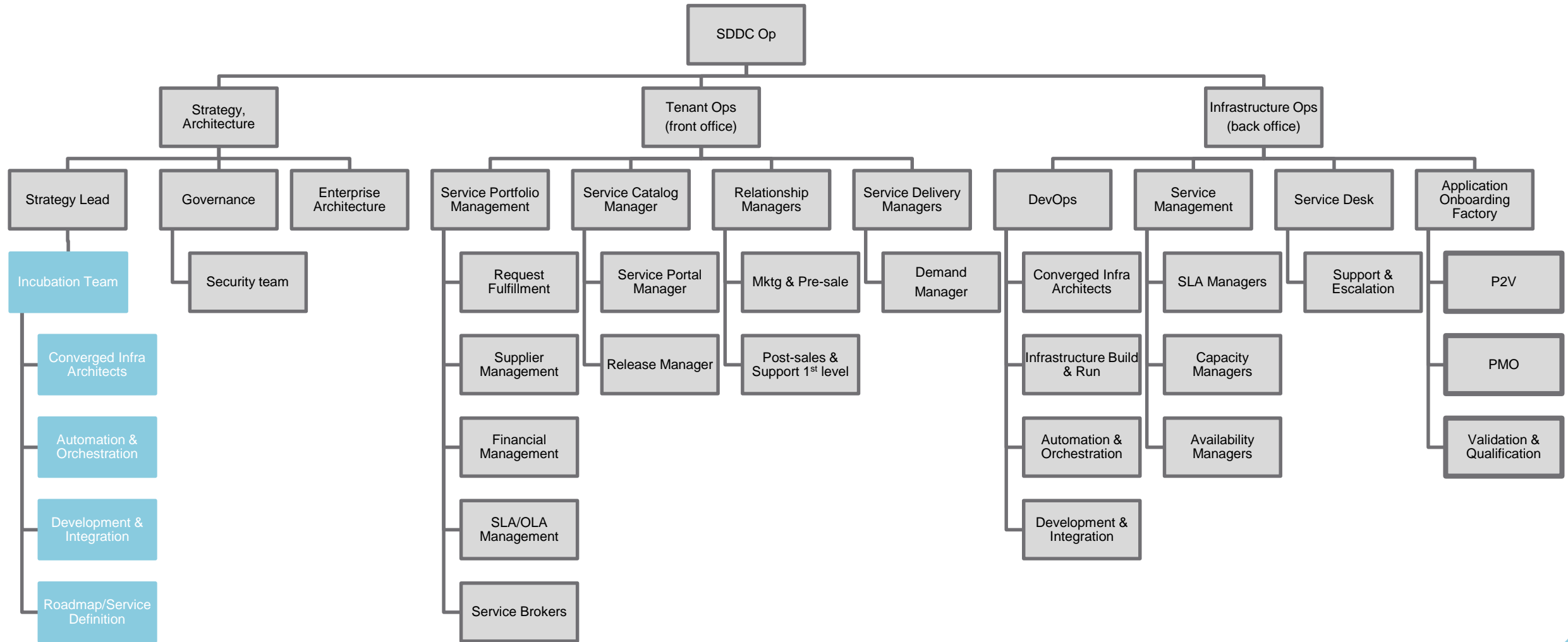
While a Level 1 and 2 process workflows outline the higher level work flows, the next level of detail is provided via the Level 3 documentation. This is customized to our Client's environment and organization.

Includes:

- Swim lanes per actor
- Activity blocks and decision blocks
- Links to input / output processes



SDDC Organization Day "0"





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Thank you